

August 24, 2015

Dear Mr. Malamud,

I am writing on behalf of WGBH to offer our sincere apologies for our error in issuing a takedown notice for the video "Energy – The American Experience" that you have posted on your YouTube site for your organization Public.Resource.Org.

After you contacted us on Friday afternoon our legal department followed up with you as well as internally, to determine what had happened, and to rectify any mistake. As you know WGBH sent a retraction notice to YouTube by 8:00pm that evening, within hours of being alerted to the error.

WGBH produces a great deal of editorial content and we take seriously our obligation to protect the copyrights involved with this content. Among our productions is a history series titled *American Experience*, which is what led to the error in this case.

As a result of this unfortunate situation we are reviewing and revising our approach so that we can do our best to avoid such a mistake in the future.

Again, please accept our apologies; we regret the inconvenience this has caused you.

Sincerely,



Jeanne Hopkins  
Vice President, Communications  
WGBH

